

Prescription savings delivered to your mailbox.

➔ **Your Preferred Mail Service Pharmacy Through Prescription Solutions®**



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¹The benefit described here applies until the total cost of your drugs (paid by UnitedHealthcare, you and others) reaches \$2,700.

²For copay amounts, drug coverage information or general plan questions, please call Customer Care at 1-866-388-3664, 24 hours a day, 7 days a week, TTY/TDD 1-877-730-4203.

You are not required to use the plan's Preferred Mail Service Pharmacy to obtain a supply of your maintenance medications. You have the option of using the Preferred Mail Service Pharmacy, a retail extended day supply pharmacy or non-preferred mail service pharmacy in the network to obtain a supply of maintenance medications.

If you choose a retail extended day supply pharmacy or non-preferred mail service pharmacy, you may see out-of-pocket payment differences when compared to using the Preferred Mail Service Pharmacy. You should experience no out-of-pocket payment differences if choosing between a retail extended day supply pharmacy and a non-preferred mail service pharmacy. Please call Customer Care 24 hours a day, 7 days a week for up-to-date information on which pharmacies are in the network.

Your prescriptions should arrive in about seven days from the date the completed order is received by Prescription Solutions. If Prescription Solutions needs to contact you or your prescribing physician to clarify information on your order or to request prescriptions from your physician, delivery may take longer. If you prefer rush delivery, non-specialty medications (Tiers 1, 2 and 3) can be shipped overnight for an additional charge. You should fill your prescriptions locally if you are out of your medications and cannot wait for your mail order prescriptions to arrive. Standard delivery is no charge to U.S. addresses, including U.S. territories.

NOTE: If you are receiving Extra Help from Medicare, your copays may be lower or you may have no copays.

You are not required to use Prescription Solutions Specialty Pharmacy for Specialty Tier medications. You may use any of the UnitedHealth Rx network pharmacies. Refer to the UnitedHealth Rx Pharmacy Directory for network pharmacies in your area.

*All Specialty Pharmacy orders must be received by 6 p.m. CT for next day delivery. Complete orders which include a valid prescription, collected copay and scheduled delivery are typically delivered within 24 hours, Monday–Thursday. If a completed order is received after 6 p.m. CT on Thursday, the order will then be delivered the following Tuesday. If the medication must be specially ordered, delivery will be made within 24 to 48 hours upon receipt of order. Prescription Solutions Specialty Pharmacy can also coordinate fulfillment by another pharmacy if delivery is delayed. Supplies — such as syringes, needles, alcohol pads and sharps containers — provided at no additional charge.

Prescription Solutions is an affiliate of United HealthCare Insurance Company and United HealthCare Insurance Company of New York.

This Medicare Prescription Drug Plan (PDP) is insured by United HealthCare Insurance Company or United HealthCare Insurance Company of New York for New York residents (together called "UnitedHealthcare"). UnitedHealthcare contracts with the Federal government as a PDP sponsor. All decisions about prescription drugs are between you and your physician or other health care provider.

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Start saving with your next order.

There are three easy ways to get started.

By physician.

Simply have your physician's office call in your new or refill 90-day prescriptions to Prescription Solutions at 1-800-791-7658, from 8 a.m.–8 p.m. CT, Monday-Friday, excluding certain holidays. TTY/TDD users call 1-866-394-7218.

Prescriptions can also be faxed to 1-800-491-7997, 24 hours a day, 7 days a week. Faxed prescriptions can only be accepted from a physician's office.

By mail.

Complete the attached order form and mail it to Prescription Solutions, along with your payment² and prescriptions. Please print your date of birth and member ID number on each prescription to expedite your order.

For current maintenance medications: Inform your physician that you would like to use mail service instead of a retail pharmacy to fill your prescriptions. Have your physician send you a new prescription for your current maintenance medications. In order to receive the maximum benefit of mail service, have your physician prescribe a 90-day supply (plus three refills if you and your physician agree this is a long-term medication).

For new medications: Inform your physician that you would like to use mail service instead of a retail pharmacy if this medication is going to be long term. Have your physician write two prescriptions: one for a 30-day supply and one for a 90-day supply (plus three refills if you and your physician agree this is a long-term medication). Fill the 30-day prescription at your local pharmacy. Once you and your physician are confident you'll continue on this new medication, mail your 90-day supply prescription with the attached order form.

By phone.

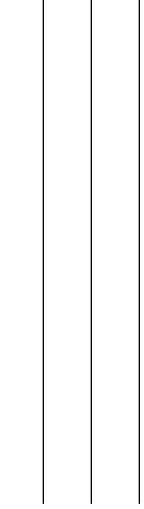
Call Prescription Solutions at 1-800-980-0371, 24 hours a day, 7 days a week. TTY/TDD: 1-866-394-7218.

Provide your medication names and dosages along with your physician's name and phone number. Prescription Solutions will contact your physician to request your prescriptions be converted to 90-day mail service.

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To learn more about your Preferred Mail Service Pharmacy through Prescription Solutions, visit www.UnitedHealthRx.com/MailService.

RETURN ADDRESS

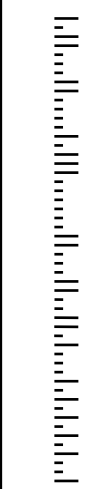


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